

.

From: Kevin Jones <kjones@govsci.com>
Sent: Tuesday, September 22, 2009 3:01 PM
To: 'Hanchett, James (DPH)'
Subject: RE: po# 53319307 - Agilent pump

Thank you Jim. I figured that was the case but had to ask. I will have them set up the return. I'll get a copy of our rma form to you once I have all the info from them. Have a good evening.
Kevin

-----Original Message-----

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]
Sent: Tuesday, September 22, 2009 11:00 AM
To: Kevin Jones
Subject: RE: po# 53319307 - Agilent pump

Hi Kevin,
Yes the gas ballast is closed.
Jim

From: Kevin Jones [mailto:kjones@govsci.com]
Sent: Tuesday, September 22, 2009 10:50 AM
To: 'Hanchett, James (DPH)'
Cc: Jeannie Ruiz
Subject: re: po# 53319307 - Agilent pump

Good morning Jim,

I just spoke with Dan in Agilent's tech service dept. He is familiar with this unit and wanted to double check that the gas ballast is completely closed. He said if the ballast is open, this unit will make all kinds of noise. Please let me know if this is the case. If not, they will issue a return and inspect the unit. Thank you.

Best Regards,
Kevin Jones
Government Scientific Source, Inc.
Ph.# 703-734-1088
Fax # 703-734-2037
KJONES@GOVSCI.COM

